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Allison Joined 2015



## Internship Spring edition

We are looking for **interns with creativity and passion** to participate in the **Unpaid Internship Program at IBM Client Innovation Center in Katowice**.

Start building your **career at IBM** and have a **chance to access to unique development** and **exciting projects** under the supervision of experienced professionals. Be **part of an inspiring workplace** that provides an **open and collaborative culture.** 

IBM's **3-months period** Internship Program is **designed to offer you tailored mentoring, training and practical experience**. It is meant to **grow your potential** and shape your career.

During spring edition you can have a chance to join one of below teams:

**Software Engineering in Cyber Security Team** (software development, web development, back end, big data, data analysis, secure coding, Scrum)

**Technical Support Team** (cover basics of computer management on Windows operating systems, gaining theoretical and practical knowledge of software distribution and new software package preparation for Windows operating systems)

**Service Management** (creating and maintaining Configuration Item Artifact Repository for an account, working with the security SMEs and Account Team, ensuring implementation and support day to day execution of the processes, providing CAR procedure and tool first level support to resources supporting the Account)

**Problem Management** (co-ordinating with relevant support groups to ensure root cause is identified and rectified for all problems, preparing formal Major Incident and general Root Cause Analysis Reports and driving corrective actions to closure, providing pro-active problem management by analyzing problem trends, performing statistical analysis of major incidents)

**Resiliency Services – PM** (tracking project progress and create reports, helping to build team community/documentation, providing project support, creating project documentation and project team communications)

**Transition Department** (learning the basic knowledge of the project management, learning how the work with processes in the large organization is arranged, learning how to build effective communication in multicultural environment)

## Internships in many areas :

- \*Network
- \*Security \*Software Engineering \*Linux Administration \*Windows Administration \*Project Management \*Service Management

#### What can we offer you?

Flexible working hours (working time: 2-3 days a week) Taking part in interesting projects Working with great professionals Real possibility to gain practical experience Access to IBM's training materials

No matter where your talents and aspirations lie, there is sure to be something that will challenge and inspire you!

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